

How to set up a Standing order using our app

Audio transcript

To use a standing order, you need to hold an eligible HSBC current account.

To get started, first log on to our HSBC UK Mobile Banking app.

Select the 'Pay' tab at the top of the screen.

If you're setting up a standing order between your HSBC accounts select 'Transfer between your accounts'.

If you're sending money as a standing order to a different provider, select 'Pay someone in the UK.'

Choose the account you want to pay from.

Next, choose the account you want to send money to, either one of your own HSBC accounts, or a new, or an existing payee.

Enter the payee's details and check them carefully, then tap 'Check payee details' to confirm you have all the right information. When they're confirmed, move the 'Standing order' option to 'On'.

Complete the remaining information, then select 'Continue' and 'Confirm'.

And that's it! You have now set up a standing order.