

How to send money to family and friends using our app

Audio transcript

To get started, first log on to our HSBC UK Mobile Banking app.

At the top of the screen, select 'Pay'.

Select where you want to send money to. For this example we want to pay someone in the UK.

Select the account you would like to send money from.

Select a payee from your existing list. Or to pay someone new, choose 'Add a new payee'.

Enter their full name, sort code, and account number. Then type in what name you'd like to save the payee as, and reference for the payment. Then tap 'Check payee details'.

When the payee details have matched, enter the full amount you want to send and enter a reference.

If you don't want to send money immediately, tap the calendar to choose the date you want to send it.

Once that's approved, just check all the details are correct, and tap 'Confirm'.

And that's it. Your payment is confirmed.