

How to deposit a cheque using our app

Audio transcript

To use our mobile 'Deposit a cheque' feature, you need to hold an eligible HSBC account and you can pay in one or more cheques up to a limit of £2000 per day.

To get started, first log on to our HSBC UK Mobile Banking app.

Select the 'Pay' tab at the top of the screen.

Select 'Deposit a cheque'.

Next, select the account you want to deposit the cheque into by tapping the top box and selecting it from the list.

Now enter the amount of the cheque by tapping the second box.

Enter the full amount and tap 'Done'.

You now need to capture the details of both sides of the cheque, so first tap the 'Front of cheque' button, then 'Continue.'

Hold your phone still over the cheque, keeping it within the boxed area. Make sure that you can clearly see the details of the cheque, including the cheque number, sort code and account number.

Once the image is acceptable, tap 'Continue'.

Now tap the 'Back of cheque' button and repeat the process.



Once those are both done, tap 'Continue'.

Check that all the details are correct and tap 'Deposit now'.

Your cheque will be available in your account shortly. You can check if the cheque has cleared by viewing your accounts. If you want to deposit another cheque, tap the button, otherwise tap 'Close' to return to the accounts screen.