

How to cancel or amend a Standing order using our app

Audio transcript

To get started, first log on to our HSBC UK Mobile Banking app.

If you want to cancel a standing order, you need to do it at least one working day before your next payment is due. So select the account with the standing order you want to cancel or amend.

Select 'More' then 'Manage future payments' to see One-time payments, Direct Debits, standing orders and subscriptions on your account.

Next, select the Standing order you want to cancel or amend, and tap 'Edit amount'.

Enter the new amount, and click 'Confirm'.

And that's it, your standing order has been changed.