

How to cancel a Direct Debit using our app

Audio transcript

To get started first log on to our HSBC UK Mobile Banking app.

Choose the account you want to cancel a Direct Debit from.

Select 'More,' then under 'More actions', choose 'Manage future payments'.

Now select the Direct Debit you want to cancel.

Select 'Cancel Direct Debit' and 'Yes, cancel'.

That's it, you have now cancelled the Direct Debit.