

How to use a Physical secure key to authorise a payment

Audio transcript

To get started, first log on to HSBC Online Banking by entering your username and secure key code.

Then select the 'Pay and Transfer' tab.

Choose the account you want to send money from, and who you want to send it to.

Now select the country or territory, and currency, you'd like to send to then click the 'Continue' button.

Follow all the on-screen instructions to enter the details of the payee, then select 'Continue'.

Now enter the amount you'd like to send and fill in the remaining boxes.

Follow the instructions to generate a security code from your Physical secure key and then enter it.

Check the details are correct and just click 'Continue' to confirm your transfer.